

## **Shipping Notes**

We only ship on Mondays and Tuesdays, except US Federal Holidays (see schedule below)

Orders received by 10am on shipping days (Mondays and Tuesdays, except US Federal Holidays) will ship that day. Otherwise, the order will be shipped on our next shipping day.

Most orders arrive in 1-2 days.

## **How does my meat arrive?**

All meat orders are shipped frozen in insulated boxes with dry ice.

Most orders arrive within 1-2 days. Upon delivery, the dry ice has usually evaporated, but the meat cuts are still frozen.

Our goal is for all meats to arrive frozen, but weather conditions, shipping delays, or smaller orders can sometimes cause meat to partially thaw. All meat should at least be refrigerator temperature upon arrival.

To reduce the likelihood of a partial thaw during shipment, we recommend an order of at least 10 pounds of meat.

## **Transit Times**

### **New England via FedEx**

Connecticut, Delaware, Maine, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont,  
\$29 flat rate, usually arrives in 1-2 days

### **East Coast via UPS**

Florida, Georgia, Maryland, West Virginia, Virginia, North Carolina, South Carolina  
\$39 flat rate, usually arrives in 1-2 days

### **Southeast via UPS**

Alabama, Arkansas, Louisiana, Mississippi, Tennessee  
\$49 flat rate, usually arrives in 1-2 days

### **Midwest / Central States via UPS**

Arizona, Colorado, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Michigan, Minnesota, Missouri, Montana, Nebraska, Nevada, New Mexico, North Dakota, Ohio, Oklahoma, South Dakota, Texas, Utah, Wisconsin, Wyoming  
\$59 flat rate for OVERNIGHT delivery

### **WEST COAST via UPS**

California, Oregon, Washington  
\$69 flat rate for OVERNIGHT delivery

**Hawaii and Alaska** - \$89 flat rate for overnight delivery

## Holiday Schedule

We will ship holiday orders on the following dates this year (2018).

|                        |
|------------------------|
| Monday, December 10    |
| Tuesday, December 11   |
| Wednesday, December 12 |
| Monday, December 17    |
| Tuesday, December 18   |
| Wednesday, December 19 |

We do not ship on any US Federal holidays or the last two weeks of the year. Please see the list of dates below.

|                       |                       |
|-----------------------|-----------------------|
| Monday, February 19   | Washington's Birthday |
| Monday, May 28        | Memorial Day          |
| Wednesday, July 4     | Independence Day      |
| Monday, September 3   | Labor Day             |
| Monday, October 8     | Columbus Day          |
| Monday, November 12   | Veterans Day          |
| Thursday, November 22 | Thanksgiving Day      |
| Monday, December 24   | Christmas Eve         |
| Tuesday, December 25  | Christmas Day         |
| Monday, December 31   | New Years Eve         |
| Tuesday, January 1    | New Years Day         |

## **HOW CAN I RETURN MY BOX?**

### **RETURNING YOUR BOX**

We are a small family farm, so getting your boxes back and reusing them helps us a lot!

The best way to return boxes to us is by mail. Again, we really appreciate it! USPS can return boxes via 'media mail' for around \$3-5 with a used book inside. Your book will be added to our free library in our farm store.

Every time you return a box to us, we'll add \$5 worth of extra FREE meat to your next order.

### **HOW DO I SHIP VIA MEDIA MAIL RATE?**

1. Put an old book in the box
2. Add appropriate postage at post office
3. Ship to our address - **1937 Somerville Road, Romulus, NY 14541**

**AS A SMALL FAMILY FARM -  
RETURNED BOXES REALLY HELP!**

**\*\*THANK YOU!\*\***